Anthony C. Wright

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(316) 265-5211

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SUMMARY OF QUALIFICATIONS

* Over 1 year experience in modern automotive technology
* 10+ years in the customer service and support field
* Ability to multi-task across systems and applications
* Excellent verbal and written communication skills
* Strong analytical and problem solving skills
* Ability to effectively gain confidence and rapport with customers

AUTOMOTIVE WORK EXPERIENCE

* State of Kansas Auto Mechanic Winfield, KS 2016
  + Repaired and maintained vehicles in the automotive shop at a state operated facility
  + Used a variety of hand, power and pneumatic tools to compete assigned tasks

OTHER WORK EXPERIENCE

* Intuitive Solutions Customer Service Rep. Wichita, KS 2013 – 2015
* Identified, researched and resolved technical issues for end users
* Answered inbound calls and offered various company products and services to fit the customer’s needs
* Sky Bridge Americas Customer Service Rep. Chicago, IL 2010 – 2012
* Answered inbound calls selling, promoting and distributing different products and services to existing clients and prospects
* Forever Crowned Ministry Program Coordinator Wichita, KS 2005 – 2010
* Categorized, retrieved, stored and updated information generated by my supervisor
* Examined incoming mail, answered phones and performed other clerical work

EDUCATION

* Olive Harvey College Information Systems Chicago, IL 2010 – 2011
* National American Univ. Information Systems Wichita, KS 2008 – 2009
* Friends University Spanish Wichita, KS 2007 – 2008
* Olive Harvey College Information Systems Chicago, IL 2001 – 2002

VOLUNTEER WORK

* AmeriCorps Program Coordinator Wichita, KS 2007 – 2008
* Organized and coached youth programs including basketball and football
* Taught basic computer and technical skills to teenagers and adults